

**Five “Key” Steps for
Identity Theft Victims**

1. File, get & keep your Police Report.
2. Close all affected accounts.
3. Place a fraud alert/security freeze on your credit report.
4. File a complaint with the Federal Trade Commission.
5. Contact relevant governmental agencies.



Note: These key steps begin the recovery process. Additional actions may be required. See the CPB's website for more information: www.nysconsumer.gov

A product of the NYS Consumer Protection Board's Identity Theft Prevention and Mitigation Program

**“Key” Contacts for
Identity Theft Victims**

Government Agencies

New York State Consumer Protection Board

1-800-697-1220
www.nysconsumer.gov

Federal Trade Commission

1-877-ID-THEFT
www.ftc.gov

US Postal Service

1-800-275-8777
www.usps.com

US Social Security Admin.

1-800-772-1213
www.ssa.gov

Credit Reporting Agencies

Equifax

1-800-525-6285
www.equifax.com

Experian

1-888-EXPERIAN (397-3742)
www.experian.com

TransUnion

1-800-680-7289
www.transunion.com



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The NYS Consumer
Protection Board
1-800-697-1220
www.nysconsumer.gov

The NYS Crime
Victims Board
1-800-247-8035
www.cvb.state.ny.us